







2.1.2 Requirement Analysis

Most important: communicate with your customers!

Tasks during RA:

- Identify essential "real world" information (e.g. interviews)
- Remove redundant, unimportant details
- Clarify unclear natural language statements
- · Fill remaining gaps in discussions
- Distinguish data and operations

Requirement analysis & Conceptual Design aims at focusing thoughts and discussions !

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Requirements: Case study

"I'm the owner of a medium size video store. We have over 10.000 video tapes that we need to keep track of. Since a few month, we also have DVDs.

Each of our video tapes has a tape number. For each movie, we need to know its title and category (e.g. comedy, suspense, drama, action, or sci-fi). Yes, we do have multiple copies of many of our movies. We give each movie a specific id, and then track which movie a tape contains. A tape may be either Beta or VHS Format. We always have at least one tape for each movie we track, and each tape is always a copy of a single, specific movie. Our tapes are adapted to the movie lengths, so we don't have any movies which require multiple tapes. The movies are stored on shelf according to their category sorted by movie title.

We are frequently asked for movies starring specific actors John Wayne and Katherine Hepburn are always popular. So we'd like to keep track of the star actors appearing in each movie..... (cont. next page)

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Requirements: Case study (cont)

.... Not all of our movies have star actors. Customers like to know each actor's "real" birth name and age. We track only actors who appear in the movies in our inventory. We have lots of customers. We only rent videos to people who have joined our "video club". To belong to our club, they must have good credit. For each club member, we'd like to keep their first and last name, current phone numbers, and current address. And, of course each club member has a membership number. Then we need to keep track of what video tapes each customer currently has checked out. A customer may check out multiple video tapes at any given time. Rentals are for one or more days, each movie with an individual price per day. Furthermore we additionally charge 1 \$ per beta format tape, 2 \$ for a DVD and another \$ for movies longer than 2 hours. Maximum rental time is 4 weeks. The customer gets a bill with movie titles, individual prices and total amount, when he /she returns movies."

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Requirement Analysis

First step: filter essential information vs unimportant details

- Essentials

- There are customers, tapes, movies, ...
- A movies may have many copies, but a tape (or DVD) contains exactly one movie
- Customers have a customer identification (id)
- Four weeks maximal rental time
- Unimportant details
 - "...DVDs since a few month"
 - "... John Wayne ... "
 - Names of the categories (but categories are important!)
 - Tapes on shelf (since we don't design a tape robot) ...
- Note: what is important depends on the applications













ERM and UML

- E-R modeling language and UML obviously related
 - E-R language simpler
 - More appropriate for modeling of data
 - Object-oriented modeling by extended E-RM concepts (see below)
 - semantic differences (see below)
- Drawing "attribute bullets" ?
 - Use UML notation for entities and attributes
 - Use association notation of UML instead of diamonds
- Basically use UML notation with ERM semantics

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From requirements to models: case study

I'm the owner of a small video store. We have over 3.000 video tapes that we need to keep track of. Since a few weeks, we also have DVDs.

Each of our video tapes has a tape number. For each movie, we need to know its title and category (e.g. comedy, suspense, drama, action, or sci-fi). Yes, we do have multiple copies of many of our movies. We give each movie a specific id, and then track which movie a tape contains. A tape may be either Beta or VHS Format. We always have at least one tape for each movie we track, and each tape is always a copy of a single, specific movie. Our tapes are adapted to the movie lengths, so we don't have any movies which require multiple tapes. The movies are stored on shelfs according to their category sorted by movie title.

We are frequently asked for movies starring specific actors John Wayne and Katherine Hepburn are always popular. So we'd like to keep track of the star actors appearing in each movie. Not all of our movies have star actors. Customers like to know each actor's "real" birth name and age. We track only actors who appear in the movies in our inventory. etc



Summary

- Conceptual modeling: the art of structuring the data of an application domain
- · Base: careful requirement analysis
- Simple, powerful base constructs: entities, attributes, relationships
- Visual (graphical) language
- E-R modeling language and UML related
 - E-R language simpler
 - More appropriate for modeling of data
 - many dialects
 - Compatibility to UML makes sense
 - Some differences, e.g. no keys in UML

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